

Problem Solving & Decision Making

COURSE OVERVIEW

We make decisions and solve problems continually.

The key to finding creative solutions is not just creativity, although that will certainly help. The answer rests in our ability to identify options, research them, and then put things together in a way that works.

Having a process to work through can take the anxiety out of problem solving and make decisions easier.

KEY SUBJECT AREAS

- Problem-solving definitions
- Making decisions
- Problem solving model and toolkit
- Getting into It
- SWOT Analysis
- Making good group decisions
- Analyzing and selecting solutions
- Planning and organizing
- Many hands-on case studies and exercises

LEARNING OUTCOMES

This workshop will enable the participant to:

- How to apply problem solving steps and tools
- How to analyze information to clearly describe problems
- How to identify appropriate solutions
- Ways to think creatively and be a contributing member of a problem solving team
- How to select the best approach for making decisions
- How to create a plan for implementing, evaluating, and following up on decisions
- Ways to avoid common decision-making mistakes

Learn the tools and skills to become a creative problem solver, and make confident decisions.

Duration: 2 Days

Unique features

The Problem Solving & Decision Making Workshop is designed to meet current market trends.

- Professional facilitators use the most up to date accelerated learning techniques.
- An interactive, relaxed atmosphere with real world examples.
- Modern presentation methods using audio and visual presentations.

Who should attend?

Anyone looking for tools & methodologies to better deal with work problems and decisions.

Includes...

- Resource material & workbook.
- Training 101 Certificate
- Quick reference guide.

Contact us for more information
or to register on a workshop:

P: 0800 801 233