



Crisis Management

COURSE OVERVIEW

Viable organisations need to be ready for emergencies because they are a fact of doing business. The worst plan is not to have any kind of plan at all, and the best plans are tested and adjusted so that they work over time.

Fortunately, you do not need separate plans for fire, weather disasters and all the different kinds of crises that can occur. One solid plan will help you to prevent, respond, and recover from all crises.

KEY SUBJECT AREAS

- What is crisis management?
- Training leaders and staff.
- Conducting the crisis audit.
- Performing a risk level analysis.
- Developing a response process.
- Consulting with the experts.
- Incident management techniques.
- Working through the issues.
- Establishing an emergency operations centre.
- Building business continuity and recovery.
- Recovering and moving on.
- Plenty of case studies and practice opportunities

LEARNING OUTCOMES

- Assign people to an appropriate crisis team role.
- Conduct a crisis audit.
- Establish the means for business continuity.
- Determine how to manage incidents.
- Help your team recover from a crisis.
- How to apply the process.

A solid plan will help your business rise above any emergency.

Duration: 2 Days

Unique features

The Crisis Management Workshop is designed to meet current market trends.

- Professional facilitators use the most up to date accelerated learning techniques.
- An interactive, relaxed atmosphere with real world examples.
- Modern presentation methods using audio and visual presentations.

Who should attend?

Anyone who is in a position where they might be required to manage a crisis or other emergency situations at their workplace.

Includes...

- Resource material & workbook.
- Training 101 Certificate

Contact us for more information
or to register on a workshop:

P: 0800 801 233